888 Dragon Lotto Player Manual

Complete guide for using the Player website and installed web app

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Audience	Players
Platform	888 Dragon Lotto

Important: This manual describes the current production operating model. Financial actions must always be verified against the live system record and the Production Core ledger.

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1. Getting started

The 888 Dragon Lotto Player platform lets you manage your account, use your System Wallet, deposit funds, place LOTTO bets, view results and bets, request withdrawals, manage referral/downline activity, view commissions, and contact support.

- Use only your own account and keep your login details private.
- Do not share your password, OTP, verification code, or four-digit withdrawal passcode.
- Keep transaction references until the deposit/withdrawal is fully completed.
- If a page looks outdated after an update, refresh the site or close/reopen the installed web app.

2. Navigation and account overview

The Player menu separates game, account, financial, referral, commission, support, and security functions. On mobile, the side menu scrolls so all items remain accessible.

Menu	Use it for
Games	Open the LOTTO game interface and place bets.
Overview	Account status, wallet summary, activity, and key shortcuts.
Deposit	Create a deposit and complete the secure payment flow.
Withdraw	Create a withdrawal after eligibility requirements are complete.
Apply credits	Send a request to Admin/Support when this feature is used.
Referral & Downline	View your referral link/network and hierarchy.
Commission & Claims	View generated commission and submit a manual claim request.
Identity Verification	Submit KYC documents for Admin review.
Payout Channels	Save eligible e-wallet/bank destinations.
Account Security	Profile, security settings, withdrawal passcode, and verification status.
Player Handbook	Open this manual and the in-app quick guide.

3. Account security

- Use a unique password that you do not reuse on other services.
- Keep your four-digit withdrawal passcode private.
- Sign out after using a shared device.
- Support should not need your password to assist you.
- Do not send OTPs or verification codes to anyone.

Account safety - If you believe someone else accessed your account, stop financial activity and contact Customer Support immediately.

4. Identity verification (KYC)

KYC is manually reviewed by Admin. A verified KYC status is required before your account becomes eligible to withdraw.

1. **Open Identity Verification.** Follow the form requirements for the government ID and selfie.
2. **Submit clear images.** The current form accepts JPG, PNG, or WebP and may compress images before submission.
3. **Wait for review.** Your status changes only after Admin approval/decline.
4. **Check eligibility.** A verified KYC status is required for withdrawal; account activation alone is not enough.

5. System Wallet

The System Wallet is the balance used by the platform for deposits, bets, winnings, approved credits, and withdrawals. The authoritative balance is maintained by the server; the Player screen displays that balance.

- Deposits increase the wallet only after successful crediting.
- Valid bets debit the wallet through the server-authoritative betting flow.
- Winnings/settlement credits are applied after official result processing.
- Approved withdrawals reduce/lock funds through the withdrawal process.
- If the displayed wallet seems stale, refresh the wallet/page before creating a duplicate transaction.

6. Deposits

Deposits are started from the Deposit action. Available payment channels can vary based on provider configuration.

5. **Open Deposit.** Enter an amount that meets the current channel/platform minimum.
6. **Choose an available payment method.** Only currently available channels should be used.
7. **Proceed to the secure payment page.** On desktop, the payment page may open in a compact popup; on mobile it may open in a new browser tab.

8. **Complete payment once.** Do not pay the same payment reference twice.
9. **Return to 888 Dragon Lotto.** The platform checks payment status and updates the wallet after successful crediting.
10. **Keep the reference.** Retain it until the deposit appears as credited.

Deposit troubleshooting - If payment was completed but the wallet did not update, do not create another payment immediately. Contact Support with the payment/reference details so the existing transaction can be checked.

7. Playing LOTTO

The Games interface currently includes 2D LOTTO, 3D LOTTO, and Pick 3 / Pick 12 options for 6/42, 6/45, 6/49, and 6/55. Game availability, draw schedules, rates, and limits can be controlled by the platform.

Bet modes

- **Manual:** Select numbers using the on-screen picker, enter the amount, review Current Bet, then place the bet.
- **Key-in:** Enter bet lines using the format shown in the game screen.
- **Random:** Use Random when available to generate a number selection.
- **Reset/Clear:** Remove the current selection before starting a new bet.

Bet types shown by the game

Game	Common types shown in the current interface
2D LOTTO	Straight; Rambolito.
3D LOTTO	Straight; Ramble; Double R.
6/42, 6/45, 6/49, 6/55	Pick 3 - Jackpot Only / Jackpot + Conso; Pick 12 - Jackpot Only / Jackpot + Conso.

Placing a bet safely

11. **Choose the correct game/draw.** Confirm entries are still open.
12. **Choose the bet type.** Bet-type rules determine how the number combination is interpreted.
13. **Select/enter numbers.** Review them before placing the bet.
14. **Enter the amount.** The platform applies the current minimum/maximum and exposure controls.
15. **Review Current Bet.** Confirm game, type, numbers, amount, and potential win shown.
16. **Confirm the server debit.** A successful placement debits the System Wallet through the Core service.

Combination limit - The platform has a global maximum stake per combination per draw. If your requested stake is higher than the remaining capacity, only the available amount is accepted and the excess is left uncharged. The system may show the returned/excess line using the numbers, returned amount, and S/R bet-type marker.

8. My Bets, results, and winnings

Use My Bets to review placed tickets and their status. Results/Live Draw provides the official result view configured by the platform.

- **OPEN:** The bet is recorded and waiting for the relevant result/settlement.
- **WON:** A winning outcome has been settled and the credited win is displayed.
- **CONSOLATION:** When applicable, the returned/consolation amount is shown.
- **Other status:** Use the status shown in the interface and contact Support if a completed draw remains unresolved for an unusual period.

9. Withdrawals

The current withdrawal interface communicates a minimum of PHP 100 and maximum of PHP 50,000 per request. Eligibility and provider/channel limits can also apply.

17. **Complete KYC.** Your KYC status must be verified.
18. **Complete turnover when required.** The Turnover remaining value must reach PHP 0.00.
19. **Save a payout destination.** Use Payout Channels to save an eligible e-wallet or bank account.
20. **Open Withdraw.** Select the correct saved account and confirm the amount.
21. **Enter your four-digit withdrawal passcode.** Do not share this passcode.
22. **Submit the request.** The request remains subject to Admin approval and provider processing.
23. **Watch the status.** Use Withdrawal history/notifications and keep the reference until complete.

Do not duplicate a withdrawal - If a withdrawal is already processing or the provider result is unknown, wait for the existing request to be resolved or contact Support instead of submitting repeated requests for the same payout.

10. Payout Channels

Payout Channels stores eligible withdrawal destinations. E-wallet and bank destinations are presented separately. The current interface can show saved accounts in a card-style selector and lets you move between multiple saved destinations.

- Choose the correct provider/channel before saving the account.
- Check account name and number carefully.
- Use Previous/Next when multiple saved destinations are available.
- If a saved destination is removed or restricted, it may require Admin review before reuse.

11. Referral & Downline

Referral & Downline is the network/hierarchy page. It is separate from Commission & Claims.

- Use the referral link/information provided by the platform for invited users.
- View your direct and wider downline records as allowed by your account role.
- Network hierarchy does not by itself mean a commission is claimable; commission appears in the separate Commission & Claims page after generation.

12. Commission & Claims

Eligible commission is generated automatically by the platform at the daily cutoff. Claiming remains a manual player/agent request that requires Admin review.

Item	How it works
Generation	Automatic daily cutoff at 12:00 AM Asia/Manila for the completed previous business date.
Primary base	Wallet balance at the cutoff when greater than zero.
Fallback base	If wallet at cutoff is zero, successfully credited deposits during the completed business day.
No eligible base	If both are zero, no commission is generated.
Accumulation	New commission adds to existing unclaimed commission.
Claim	Enter a claim amount and submit it for Admin review; commission is not automatically paid to the wallet.

Referral vs commission - Referral & Downline shows your network. Commission & Claims shows generated commission, available balance, history, and claim requests. They are intentionally separate.

13. Notifications and Customer Support

Notifications show transaction/account updates. On mobile, the notification panel is designed to fit between the top header and bottom navigation and can scroll when there are many items.

- Use Clear to remove current notifications from the visible list when appropriate; new notifications can still appear later.
- For deposit or withdrawal questions, include the reference and approximate time.
- For bet questions, include the game, draw/date, numbers, amount, and ticket/reference if visible.
- Never send your password, OTP, or withdrawal passcode to Support.

14. Install the app

888 Dragon Lotto can be installed as a web app. The installed app uses the same account and System Wallet as the website.

Android / supported Chromium browsers

24. Use the Install App button when it is available.
25. Accept the browser installation prompt.
26. Open the installed 888 Dragon Lotto app from your home screen/app list.

iPhone / iPad

27. Open 888 Dragon Lotto in Safari.
28. Tap Share.
29. Choose Add to Home Screen (and Open as Web App when shown).
30. Tap Add.

iOS limitation - Safari does not provide the same site-triggered one-tap installation prompt as supported Android/Chromium browsers; the final Add to Home Screen action is performed through Safari.

15. Troubleshooting and quick reference

Problem	What to do first
Wallet looks old	Refresh/reopen the page or installed app. Do not repeat a deposit/withdrawal solely because the display looks stale.
Deposit paid but not credited	Keep the payment reference and contact Support so the existing transaction can be checked.
Withdrawal button blocked	Check KYC verification, turnover remaining, saved payout account, amount limits, and passcode.
Bet cannot be placed	Check entries-open status, selected numbers/type, amount, wallet balance, and any combination capacity limit.
Commission missing	Check the Commission & Claims history after the daily cutoff. If a completed business day is missing, contact Support/Admin; do not repeatedly submit claims for the same amount.
Old interface after an update	Hard refresh the browser or fully close/reopen the installed app so the new PWA cache can load.

Quick rule	Current requirement
Withdrawal KYC	Verified.
Withdrawal request amount	PHP 100 minimum / PHP 50,000 maximum in the current UI, subject to eligibility/provider rules.
Commission generation	Automatic daily cutoff at 12:00 AM Asia/Manila.
Commission claim	Manual request; Admin review required.
Financial support request	Keep the transaction/ticket reference.
Account security	Never share password, OTP, verification code, or withdrawal passcode.